

ELECTRONIC HEALTH RECORD

FRIEND OR FOE??

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DISCLOSURES

- Epic Super User
- Epic Pediatric Cardiology Steering Board
- I am not a lawyer

Electronic HEALTH RECORD

1. Take incredible care of your patients
2. Don't ever make a mistake
3. Write perfect notes
4. Get all other “things” done
5. Finish by end of the day



Table 6.—Logistic Regression Model for a History of Two or More Claims

Standardized Predictor	Odds Ratio (95% Confidence Interval)	P
Primary Care Physicians*		
Physician facilitation	0.49 (0.19-1.28)	.15
Physician orientation	0.37 (0.14-0.85)	.02
Patient gives information—therapy	0.54 (0.23-1.34)	.19
Physician counsels—psychosocial/lifestyle	0.80 (0.42-1.51)	.49
Physician laughs	0.43 (0.18-0.99)	.05
Visit length	0.31 (0.13-0.67)	.003
Surgeons†		
Physician facilitation	0.64 (0.37-1.12)	.12
Patient laughs	1.87 (0.92-3.84)	.09
Physician criticism of third party	0.40 (0.14-1.15)	.09
Physician empathy	1.71 (0.90-3.28)	.10

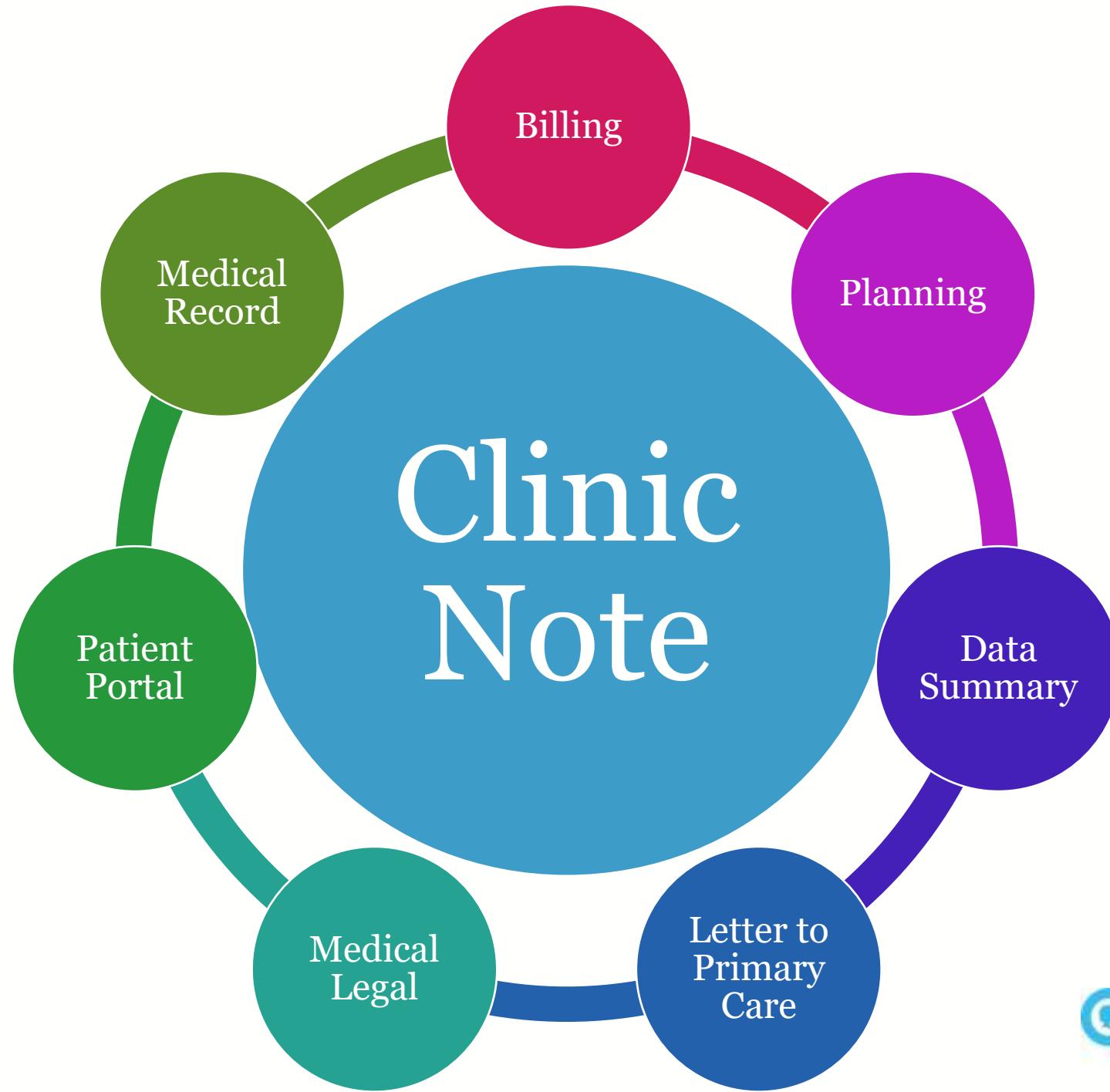
Physician-Patient Communication

The Relationship With Malpractice Claims Among Primary Care Physicians and Surgeons

Wendy Levinson, MD; Debra L. Roter, DrPH; John P. Mullooly, PhD; Valerie T. Dull, PhD; Richard M. Frankel, PhD

JAMA. 1997;277:553-559





Prose

Click

Note

Copy

Import





HPI: 18 year old female presenting with work related injuries

Problem List:

Poverty

Soot Inhalation

Overwork

Lost Slipper

Social History:

Lives with stepmother

Multiple wicked stepsisters

Susan Koven MD

<https://www.statnews.com/2016/04/06/electronic-medical-recordspatients>

DOC ➡ RELATED

Dr .Peter Valenzuela





Meta AI

TIPS FOR A BETTER NOTE

- Minimize copy/paste and carry forward
- Tell a story
- Keep one ACCURATE source of truth
- Make it standard



7-6

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“Are you steering?”

MEDICAL RECORD CAN BE A FOE

- Copied forward mistakes
- Outdated details
- Blaming other providers
- Changing stories
- “I told them...”



MAKE THE RECORD YOUR FRIEND

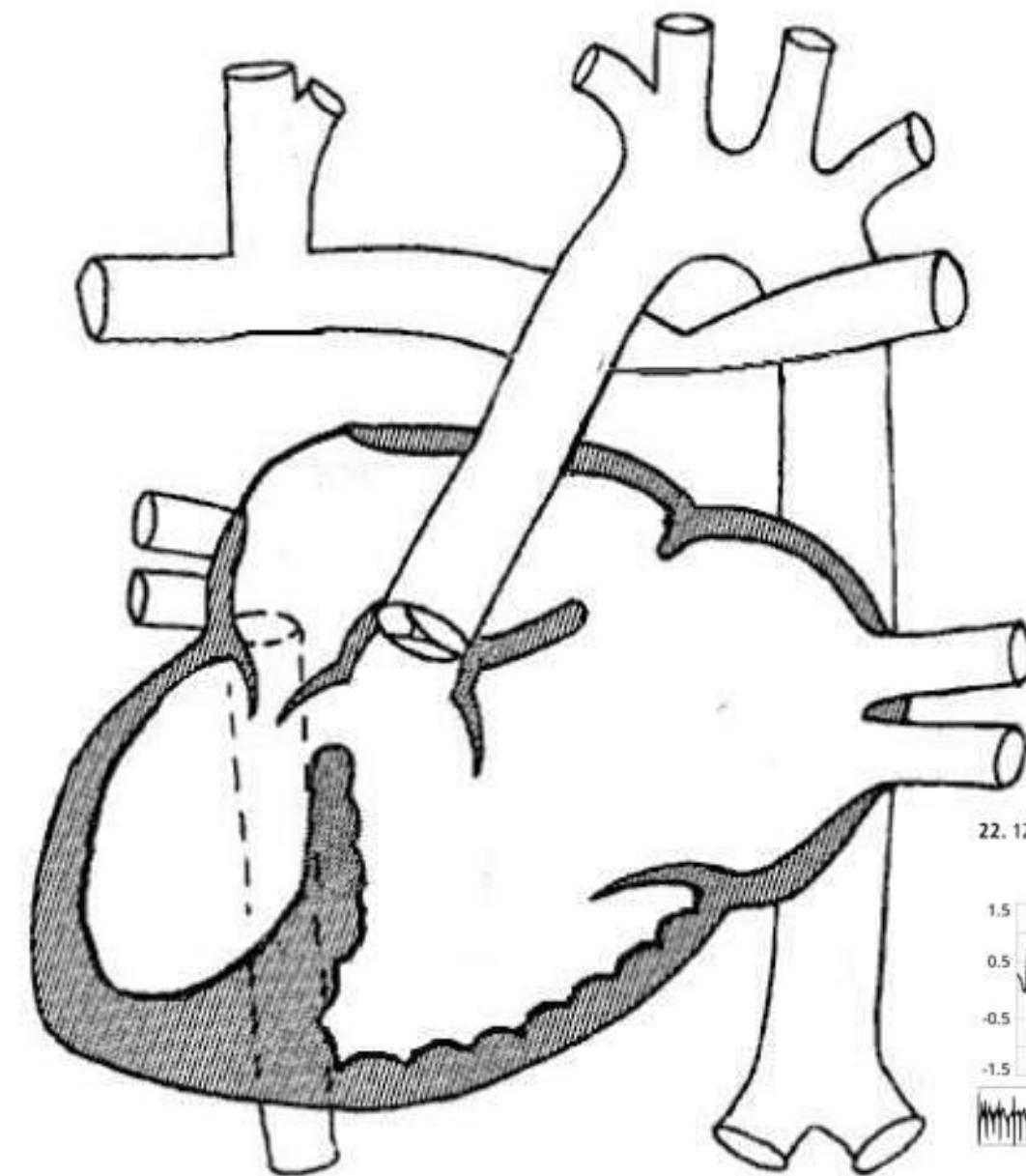
- Add specific details
- Physical Exam and ROS
 - Everything that you did and nothing that you didn't
- Clear plan
- Risks and benefits
- Advice/Refusals
- Red flags and return to care



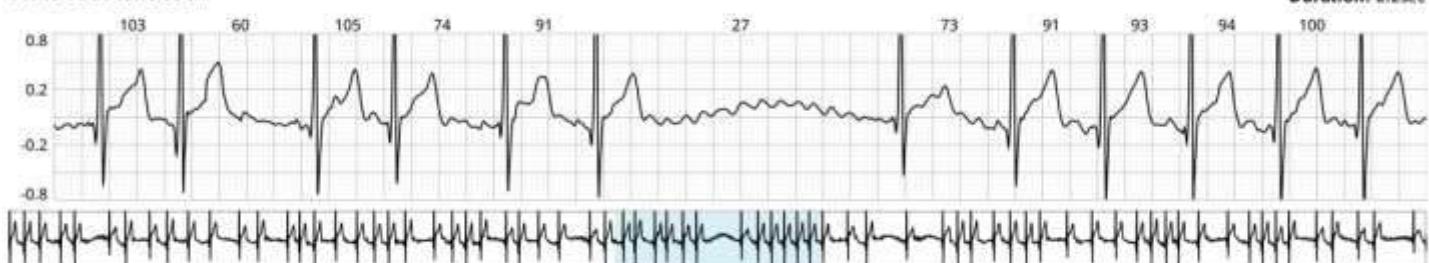
HOW TO BUILD A BETTER NOTE

- Creative ways to input HPI
 - Typing
 - Scribes
 - Voice recognition
 - Ambient listening
- Some role for discrete data input
 - Need to know, never miss
 - Trainees
 - Quality Improvement





11. 12/26/24 05:19:58 am



17. 12/25/24 04:44:57 am



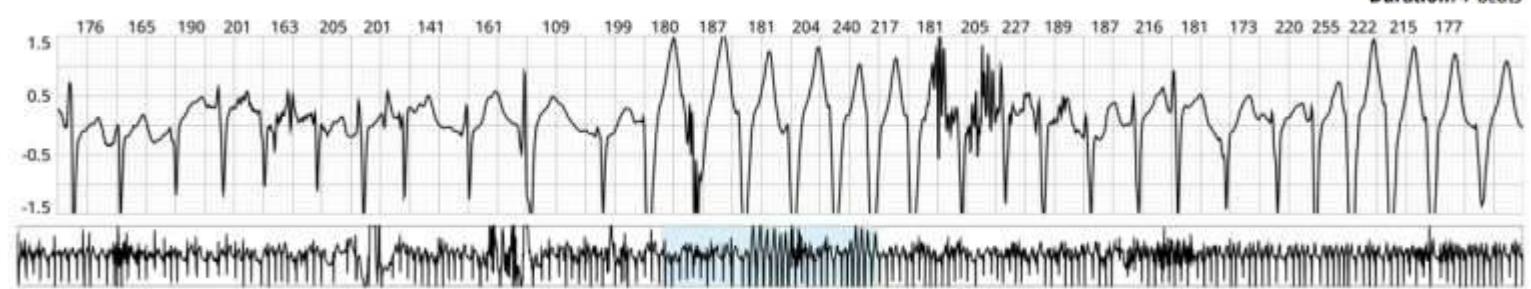
Comments: None

22. 12/24/24 10:39:18 am

Physician Notification

HR: 199bpm

Duration: 7 beats



Children's Hospital
of Philadelphia®

DATA REVIEW

Import summary

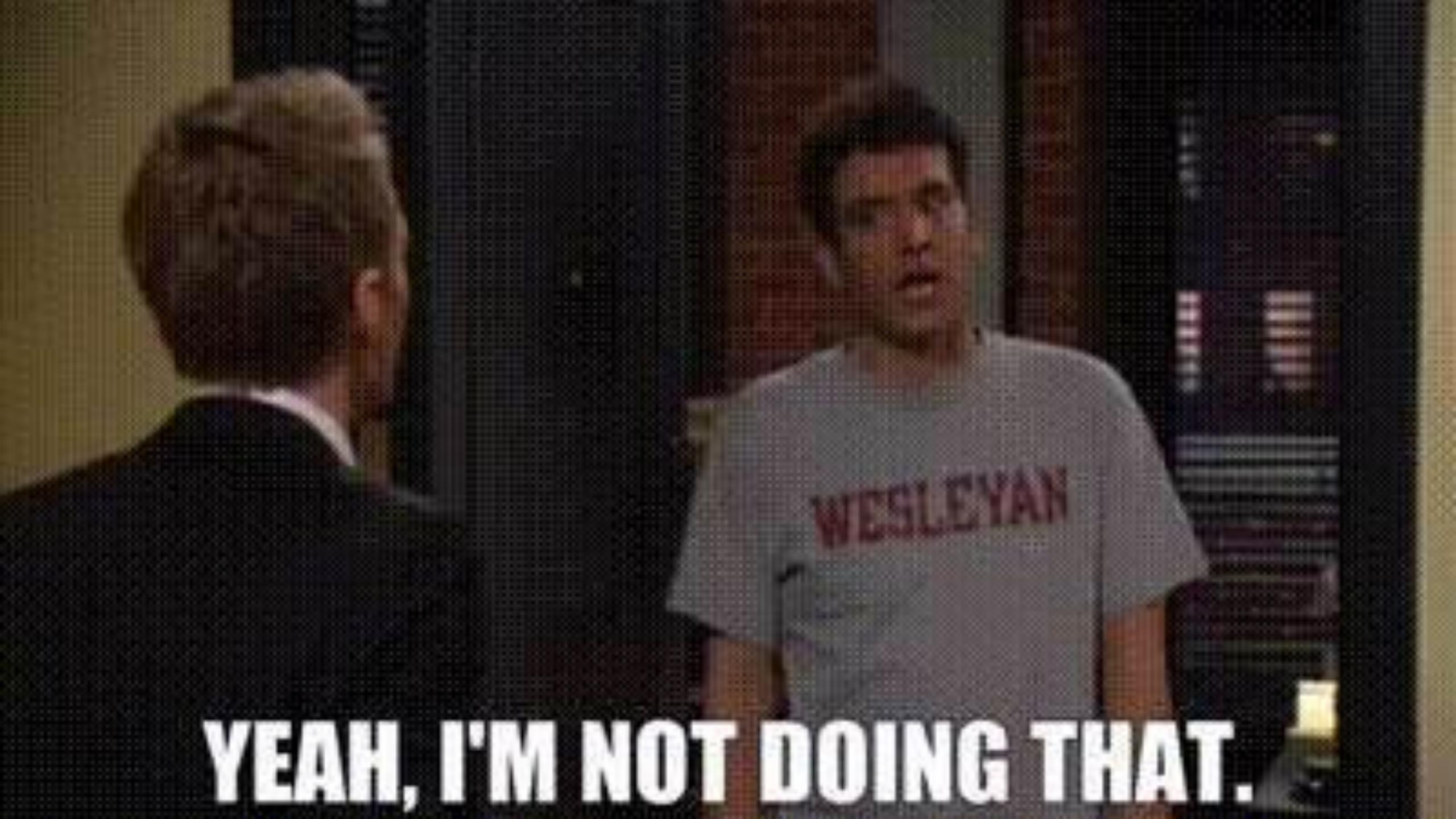
Original images

Provider impression

ASSESSMENT AND PLAN

- Be clear!! What does the patient have?
- What else are you worried about?
- Specific recommendations
 - Now
 - Future
- Discrete fields
 - Antibiotic prophylaxis
 - Exercise/Sports
 - Anesthesia
 - Follow up time
 - Testing





YEAH, I'M NOT DOING THAT.

TAKE HOME POINTS

- Be very careful about pulled forward notes
- Think about a single source of truth
- Never document what you didn't do
- Build a better note, and use it!

THANK YOU!!