

# ELECTRONIC HEALTH RECORD

## FRIEND OR FOE??

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# DISCLOSURES

- Epic Super User
- Epic Pediatric Cardiology Steering Board
- I am not a lawyer



# Electronic HEALTH RECORD

1. Take incredible care of your patients
2. Don't ever make a mistake
3. Write perfect notes
4. Get all other “things” done
5. Finish by end of the day





Table 6.—Logistic Regression Model for a History of Two or More Claims

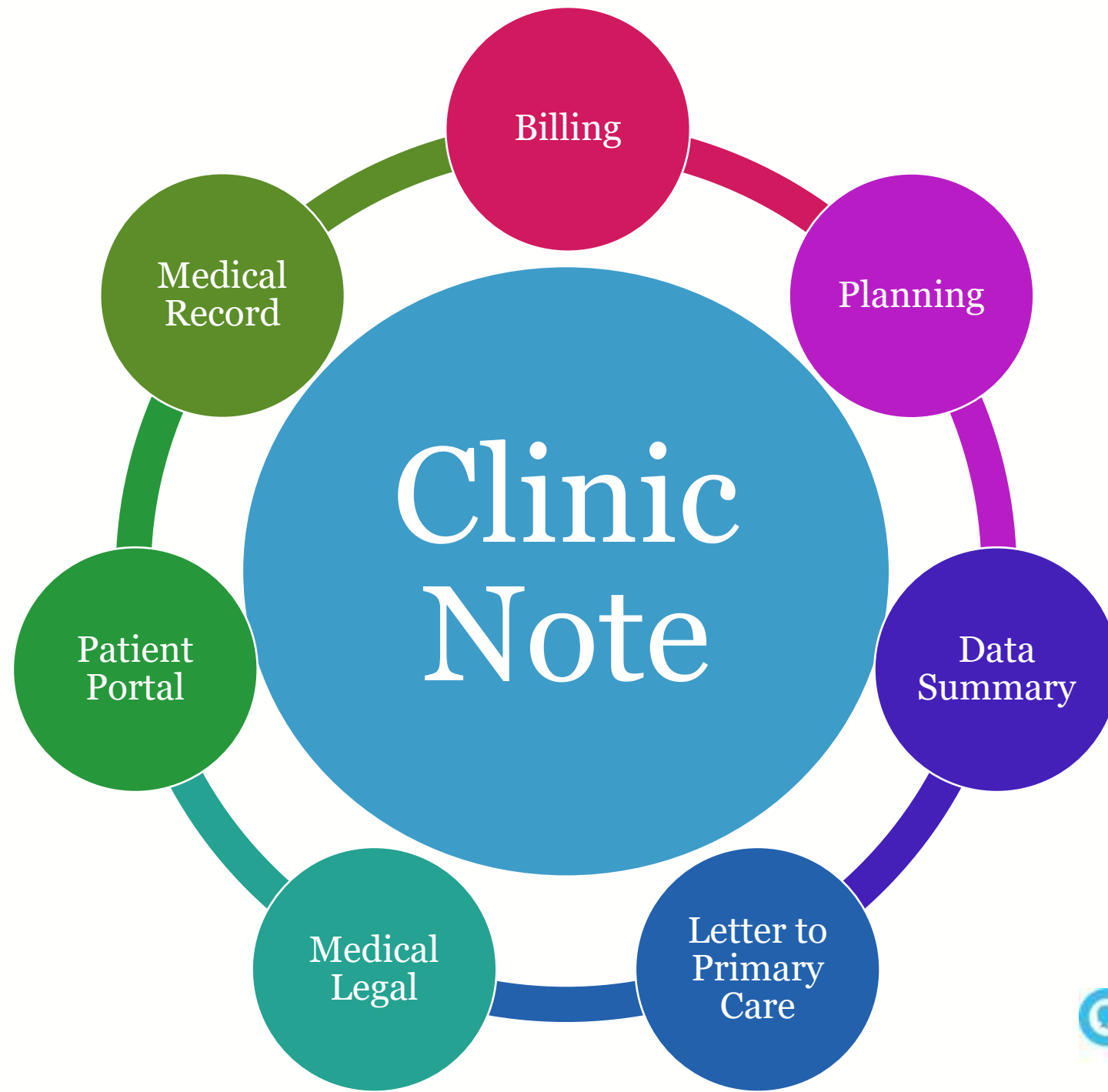
Standardized Predictor	Odds Ratio (95% Confidence Interval)	P
<b>Primary Care Physicians*</b>		
Physician facilitation	0.49 (0.19-1.28)	.15
Physician orientation	0.37 (0.14-0.85)	.02
Patient gives information—therapy	0.54 (0.23-1.34)	.19
Physician counsels—psychosocial/lifestyle	0.80 (0.42-1.51)	.49
Physician laughs	0.43 (0.18-0.99)	.05
Visit length	0.31 (0.13-0.67)	.003
<b>Surgeons†</b>		
Physician facilitation	0.64 (0.37-1.12)	.12
Patient laughs	1.87 (0.92-3.84)	.09
Physician criticism of third party	0.40 (0.14-1.15)	.09
Physician empathy	1.71 (0.90-3.28)	.10

## Physician-Patient Communication

### The Relationship With Malpractice Claims Among Primary Care Physicians and Surgeons

Wendy Levinson, MD; Debra L. Roter, DrPH; John P. Mullooly, PhD; Valerie T. Dull, PhD; Richard M. Frankel, PhD

*JAMA.* 1997;277:553-559



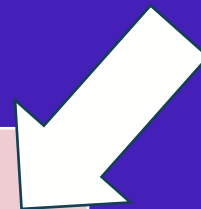
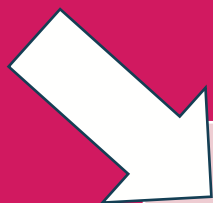
Prose

Click

Note

Copy

Import







HPI: 18 year old female  
presenting with work  
related injuries

Problem List:

Poverty

Soot Inhalation

Overwork

Lost Slipper

Social History:

Lives with stepmother

Multiple wicked  
stepsisters

Susan Koven MD

<https://www.statnews.com/2016/04/06/electronic-medical-recordspatients>

## DOC-RELATED

Dr. Peter Valenzuela

ANIKA, I JUST HEARD  
WE HAVE NEW  
DOCUMENTATION  
RULES FOR PROCEDURES.

YEAH, I'M MAKING  
A SMART PHRASE TO  
MEET THE REQUIREMENTS.

GREAT IDEA. DO YOU  
HAVE A LOT OF SMART  
PHRASES FOR CHARTING?

ACTUALLY, I HAVE  
ABOUT 35 SMART  
PHRASES.

WHY SO  
MANY?

WELL 5 OF THEM ARE  
ACTUALLY FOR PATIENT  
CARE... THE OTHER 30 ARE  
TO MEET CODING, COMPLIANCE  
AND REGULATORY  
REQUIREMENTS.





Meta AI

# TIPS FOR A BETTER NOTE

- Minimize copy/paste and carry forward
- Tell a story
- Keep one ACCURATE source of truth
- Make it standard





**"Are you steering?"**

# MEDICAL RECORD CAN BE A FOE

- Copied forward mistakes
- Outdated details
- Blaming other providers
- Changing stories
- “I told them...”



# MAKE THE RECORD YOUR FRIEND

- Add specific details
- Physical Exam and ROS
  - Everything that you did and nothing that you didn't
- Clear plan
- Risks and benefits
- Advice/Refusals
- Red flags and return to care

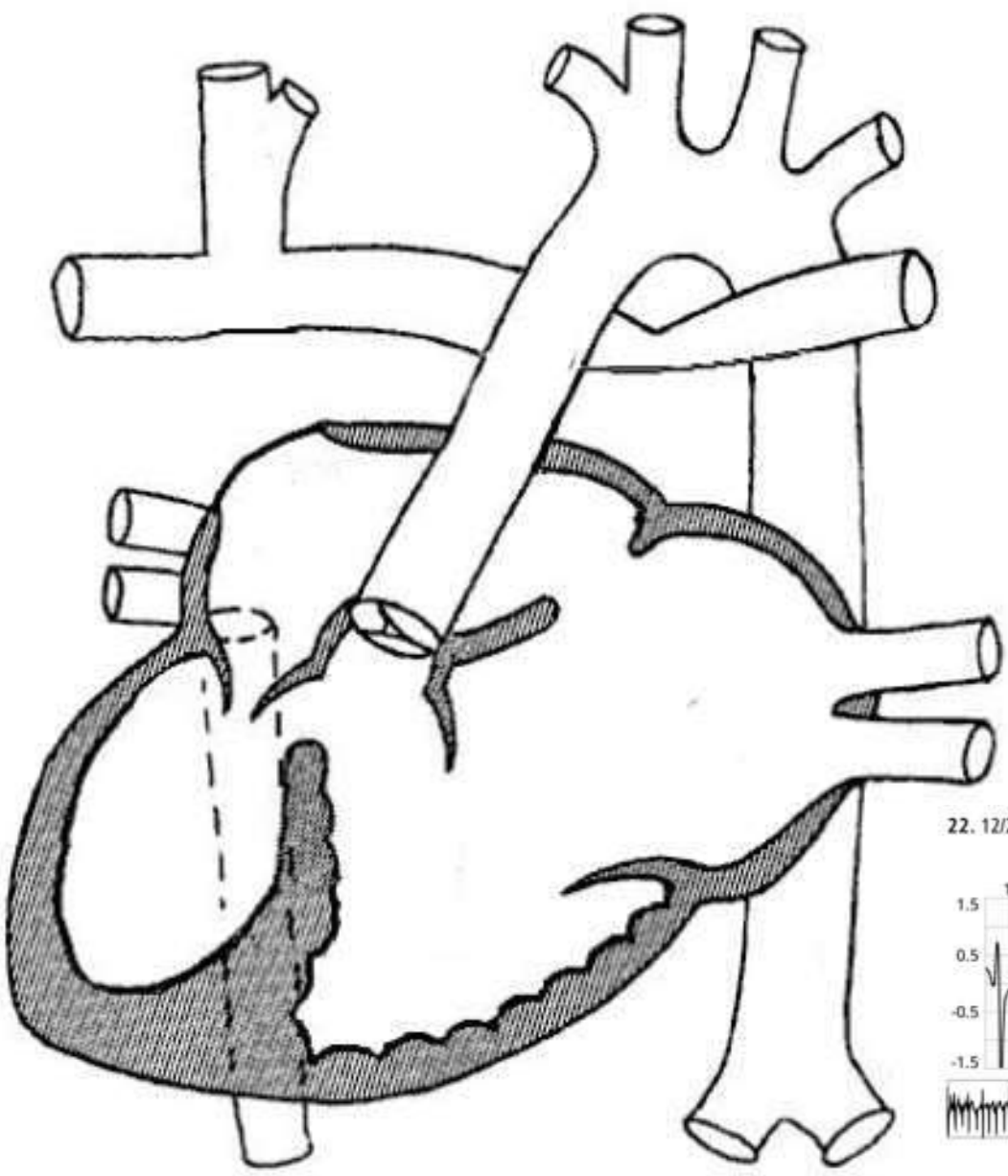


# HOW TO BUILD A BETTER NOTE

- Creative ways to input HPI
  - Typing
  - Scribes
  - Voice recognition
  - Ambient listening
- Some role for discrete data input
  - Need to know, never miss
  - Trainees
  - Quality Improvement

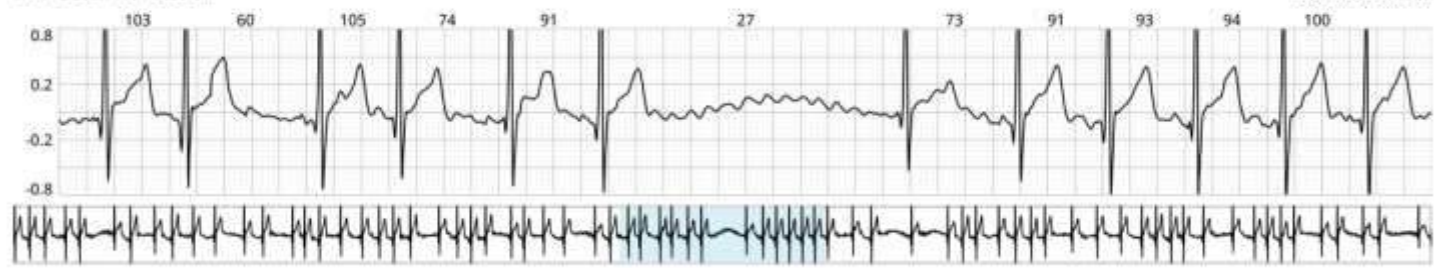






11. 12/26/24 05:19:58 am

Duration: 2.2sec



17. 12/25/24 04:44:57 am

HR: 68bpm

Duration: 21min 14sec



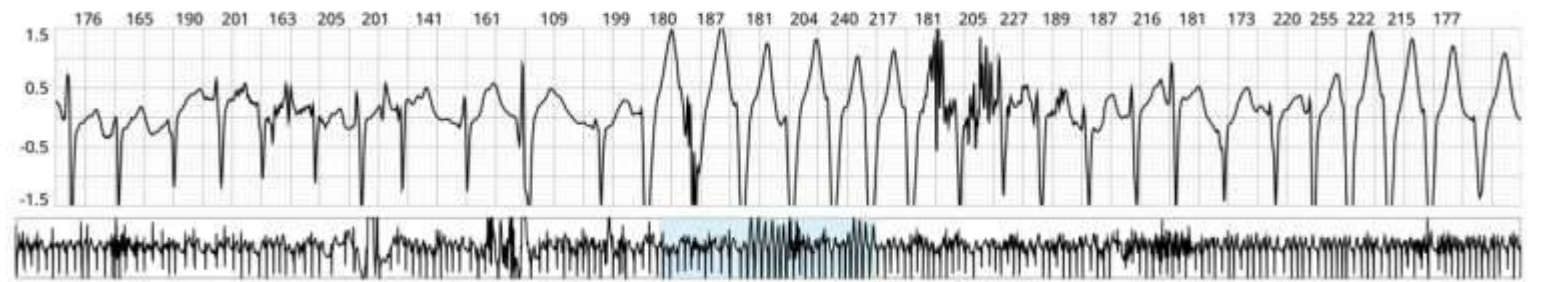
Comments: Offbeat

22. 12/24/24 10:39:18 am

Physician Notification

HR: 199bpm

Duration: 7 beats



# DATA REVIEW

Import summary

Original images

Provider impression

# ASSESSMENT AND PLAN

- Be clear!! What does the patient have?
- What else are you worried about?
- Specific recommendations
  - Now
  - Future
- Discrete fields
  - Antibiotic prophylaxis
  - Exercise/Sports
  - Anesthesia
  - Follow up time
  - Testing







**YEAH, I'M NOT DOING THAT.**



# TAKE HOME POINTS

- Be very careful about pulled forward notes
- Think about a single source of truth
- Never document what you didn't do
- Build a better note, and use it!

# THANK YOU!!